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**FACSIMILE MESSAGE**

Date: October 6, 2006  
To: Group Art Unit 2876  
Fax No.: 0011 1 571 273 8300  
Subject: United States Patent Application No. 10/815,647  
Inventors/Assignors: Kia Silverbrook and Paul Lapstun  
Assignee: SILVERBROOK RESEARCH PTY LTD  
Our Ref: HYG001US  
Total Number of Pages (including this) : 11

*Resending: please  
use this version*

Please find enclosed a response to the Office Action dated September 21, 2006, of Examiner  
Lisa M Caputo.

Yours sincerely,

Kia Silverbrook

Paul Lapstun

Encl.

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PTO/SB/21 (02-04)  
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<b>TRANSMITTAL FORM</b> (to be used for all correspondence after initial filing)	Application Number	10/815,647	
	Filing Date	April 2, 2004	
	First Named Inventor	Kia Silverbrook	
	Art Unit	2876	
	Examiner Name	Lisa M. Caputo	
Total Number of Pages in This Submission	19	Attorney Docket Number	HYG001US

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance communication to Technology Center (TC)
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input checked="" type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Power of Attorney, Revocation	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Change of Correspondence Address	<input type="checkbox"/> Other Enclosure(s) (please identify below):
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Terminal Disclaimer	
<input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Request for Refund	
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> CD, Number of CD(s)	
<input type="checkbox"/> Response to Missing Parts/Incomplete Application	Remarks	
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		

**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**

Firm or Individual name	Kia Silverbrook and Paul Lapstun
Signature	<i>[Signature]</i>
Date	October 6, 2006

**CERTIFICATE OF TRANSMISSION/MAILING**

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Typed or printed name	Kia Silverbrook and Paul Lapstun	Date	October 6, 2006
Signature	<i>[Signature]</i>		

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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**OCT 05 2006**

Serial Number: 10/815,647  
Application. Filed: April 2, 2004  
Applicant: Kia Silverbrook, and Paul Lapstun  
Application. Title: Obtaining Product Item Assistance  
Examiner/GAU: Lisa M. Caputo

2876  
Dated: October 6, 2006  
At: Balmain, NSW  
Docket No. HYG001US

**AMENDMENT B**

Commissioner for Patents  
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of September 21, 2006, please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

**Amendments to the Claims** begin on page 6 of this paper. The Applicant submits that these amendments introduce no new matter.

**Remarks/Arguments** begin on page 17 of this paper.